

## Policy – P-02 Quality



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The Engineering Company is dedicated to the provision of quality in the supply of goods and services for our customers.

It is the policy of The Engineering Company to manufacture only products of a high quality standard which ensures conformance to our customer's requirements and exceeds their expectations through adherence to the requirements of ISO 9001 Quality management systems requirements or individual client requirements.

We are committed to using our quality management system as a framework for establishing meaningful and measurable quality objectives and continually improving the effectiveness of our quality system.

It is recognised that the management of quality is not the responsibility of any single individual but a key function in the role of every employee.

This policy will be communicated to all employees, stakeholders, business partners and with whomever we seek to work. It will be reviewed on a regular basis to ensure continuing suitability.

The company will monitor its performance as an on-going activity and strive for continuous improvement in all aspects of its operations.

To achieve this objective, The Engineering Company will:

- Maintain an effective quality management system;
- Implement operating practices which enable employees to carry out their responsibilities consistently and efficiently;
- Regularly review operating practices to improve the quality and consistency of our products and services;
- Ensure employees have the necessary competence to perform the work which affects product quality;
- Evaluate and monitor the performance of our suppliers to ensure that they supply quality products and services;
- Hold all levels of management accountable for quality in their area of responsibility; and
- Monitor the effectiveness of the quality management system against measurable objectives to facilitate continuous improvement.

Paul Kooy  
General Manager  
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